

Case Management

Tertiary Interventions are specialised, individualised systems for students with at risk behaviour and must involve a case management approach. Case management involves a person-directed planning process. Supports accessed through case management will be suited to individual needs and the needs of family and carers.

Case management ensures a positive, collaborative relationship with the student, school, family and their support network, including outside agencies who may be working with the student, such as Community Health, ADHC, DSA, Police, Juvenile Justice etc. The aim of the case management approach is to assist the student and his/her family to identify, link with and organise the supports they need to deal with behavioural problems and achieve set behavioural goals.

See toolkit for suggested templates for case management meetings in [Student Wellbeing section](#) of this website (Case Management Referral Process under Proformas and Documentation).